

# MEGAPLAN IIS

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## **Forensic Interviewing Training Course: Essential Background**

*This 5-day Forensic Interviewing Training Course, developed by Megaplan Investigative Interviewing Training, is one of the most advanced courses in South Africa addressing the subject of Investigative Interviewing.*

*Research into the various aspects of investigative interviewing commenced formally in 1996 and this body of knowledge has been augmented on an ongoing basis since then – keeping track of the most knowledgeable practitioners and authors in this specialist field.*

*The training material on which this course is based is the result of research based on the South African investigative experience and relevant study material by institutions and authors especially those in the USA, Britain and Germany.*

*The first course was presented in 1997. It has since evolved into specialist training that compares well on any level – but it is especially aimed at addressing the unique challenges presented in Africa. It is the leading course on investigative interviewing in the private sector in South Africa.*

*Facilitating of the course is not outsourced thereby ensuring a high standard of quality. The number of learners per course are limited to make individual attention to learners and their unique requirements possible.*

*A developmental approach is pursued during training thereby accommodating experienced and novices investigative interviewers. Formative assignments during the assessment of learners forms about 85% of the assessment results. The course takes place on a basic and advance level but despite its intensity it is ensured throughout that the learner is provided with reasonable tuition and material.*

*Megaplan IIS is an accredited provider with the SASSETA: 061951002656 - verification of our accreditation can be done on the SASSETA website: [www.sasseta.org.za](http://www.sasseta.org.za).*

### **The essential subjects concentrated on during the FIT course include:**

- *Principles of Forensic Interviewing Investigations*

- *Statement Analysis of narrative statements in verbal and written format.*
- *Non-verbal behaviour (Body language)*
- *Basic and Advanced interviewing techniques*
- *Listening skills (Focusing on active listening skills)*
- *Questioning techniques and skills*
- *Interrogation & confessions*
- *Advanced forensic interviewing techniques focusing on the experience of the student*
- *Legal aspects concerning the admissibility of statements. Special attention is given to the constitutional rights of interviewees and interviewers. The elements of crime as it relates to investigative interviewing is accentuated.*
- *Advanced practical exercises – promoting knowledge, understanding and the development of skills.*
- *Mediation skills as it relates to confrontational interviewing (interrogation).*

**Primary goals of training are the following:**

- To be able to utilise interviewing as the prime source of information during investigations.
- Ensuring that interviews during investigations are conducted in a professional manner ensuring prime results which can will be legally accepted during hearings.
- To provide a system according to which a systematic and thorough approach relating to investigative interviewing is followed during the investigation. Thus ensuring better continuity and control. This is of special relevance in a corporate environment where a large number of investigative personnel is involved – ensuring a manageable process through uniformity.
- To provide the ability to establish the credibility of the narrative statements by witnesses and suspects. This enables the investigative interviewer to exonerate the credible witnesses and suspects with the minimum delay.

**People that have attended this training?**

- Security and Loss-control officers
- Private forensic personnel
- Insurance and financial personnel
- Law enforcement officers
- Forensic auditors
- Vetting personnel
- Polygraphists

**The following 3 interviewing methods are dealt with during training:.**

1. The P.E.A.C.E. method (developed and applied in the UK)

2. The Enhanced Cognitive Interviewing method (developed in the USA)
3. The Forensic Investigative Interviewing method developed in-house. A unique approach in the sense that it encompasses the use of statement analysis techniques to determine the credibility of the statement.

## Course contents

- **Investigations.** A brief introduction to investigations - describing the role of interviews during investigations.
- **Personality preferences.** Identifying and describing personality preference traits by making use of the MBTI®-instrument.
- **Non-verbal behaviour.** Body movement ("body language") and its relevancy to forensic interviewing.
- **Statement analysis.** The examination / analysis of the unstructured statement of a witness or suspect to determine the credibility of such a statement independent of case facts.
- **Active listening skills.** Applying listening skills during investigative interviews
- **Basic and Advanced interviewing techniques.** Refer to our 5-day Course Programme available on our website.
- **Legal aspects of investigative interviewing.** Ensuring that the results of the investigative interview remains within the parameters of the laws.
- **Questions and questioning skills.**
- **Planning of the investigative interview.** Creating a framework according to which the interview(s) will be conducted.
- **Concluding the investigative interview.** Techniques to ensure that the investigative interview is concluded in the most professional way.

## Advantages of approach promoted during the FIT-training

- A systematic and uniform approach to investigative interviews .
- Ensuring that investigative interviews provides 85% plus of the information required to successfully conclude non-violent crime.
- An ideal skills-basis for experience and inexperienced investigators and forensic auditors. Forensic Interviewing-techniques enables the interviewer to obtain the maximum information during the interview. In the case of criminal investigations excellent factual background for further investigations are obtained.
- Law enforcement agencies in the USA and Europe are using statement analysis-techniques during the investigation of suspects. Statement-analysis techniques are supported by forensic psychological research in Germany and the USA.
- Close attention is given to the utilisation of credibility assessment techniques like polygraph examinations during investigations. This ensures that these techniques can be incorporated when applicable.
- A proven systematic approach provides a professional product ensuring the basis for accurate decision making during investigations.
- The forensic interviewing approach is applicable to investigations in both the private and public sector.

## Clients

*Since 1997 the following institutions / organisations have benefitted by this training*

METRORAIL, Standard Bank (SCMB), , KENTRON / DENEL, DENEL Aviation, ABSA Bank (Credit Card Div), PETRO SA , ArcelorMittal, SABC, GENCOR, SA Police Services (Crime Intelligence Unit), Chamber of Mines , Highveld Steel, MacSteel,

JD Group, ENGENOIL, Capital Alliance, SA Eagle (Insurance), TELKOM, SAA Protection Services, Eastern Cape Government, ABSA Bank, Commuter Handling Services (CHS), Investment Surveys, Free State Gambling Board Northern Prov. Casino & Gambling Board Johnnic Communications - MEGA, Auditor General - Namibia, Commercial Bank of Namibia, NEDBANK, Old Mutual, National Prosecuting Authority (NPA), ESKOM; DTI; Legal Aid Board; Directorate on Corruption and Economic Crime (Botswana); EXXARO Coal; Lesotho Post Bank; SANDF - Fraud Div. , SBV, Dept. of Health, FNB, CSIR, African Bank, MEDIHELP, SPECTRAMED, Emerald Casino, Gauteng Shared Services, Capitec Bank, SARS, ESKOM, Financial Services Board (FSB), the JD Group, Sun International, Ernst & Young (Namibia), AVBOB, Department of International Relations, Bank Windhoek, Zurich Insurance, ICASA, ANGLO American, Namibian Police (NAMPOL), Standard Bank, SARS, POLMED, Capitec Bank; Tsogo SUN; SA Defence Force (Fraud Unit); etc. Various individuals in the polygraph trade have also completed the Forensic Interviewing Training Course.

## **Accreditation Status**

This course is at present fully accredited with the Safety and Security SETA (SASSETA). Provider Reference - PAA00656. NQF Level 5 (National Diploma Level) - Credit Value = 4. The registered programme name is: Conduct an Investigative Interview. Unit Standard/Qualification Title: US 253982. Please visit our website for the latest detail: [www.megaplan.co.za](http://www.megaplan.co.za)

## **Tariffs & Content Background**

- This is an intensive 5-day course during which the focus is on investigative interviewing and interrogation skills. You are provided with the 320-page Forensic Interviewing Training Manual supported by a 320-page Forensic Interviewing Training Workbook containing a whole range of relevant exercises and supportive material. Lunches and refreshments (coffee/teas) are included in this tariff.
- The present tariff is R7000-00 per person. No VAT is payable. This price will be revised at the end of March 2017.
- Certification of successful learners will be presented by the facilitators at the end of the course. SASSETA certification will be available to those learners that qualifies for such accreditation.
- A lot of relevant and supportive training material is publicly available on the download page of our website - this material is updated in an ongoing manner.

January 2017.